



# Havering

LONDON BOROUGH

# **Quarter 3 Performance Report 2018/19**

## **Individuals O&S Sub-Committee**

**7 March 2019**

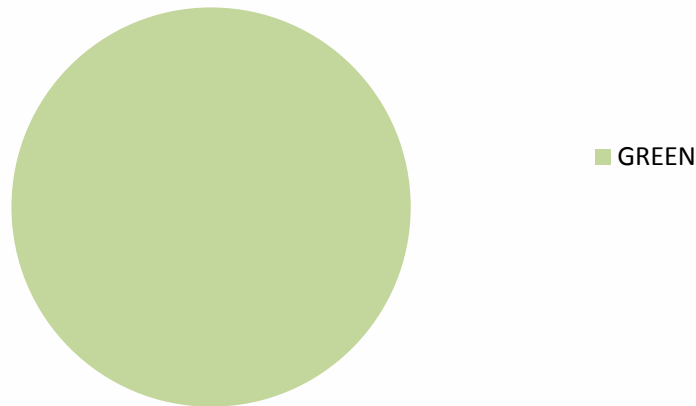
# About the Individuals O&S Committee Performance Report

- Overview of the Council's performance against the indicators selected by the Individuals Overview and Scrutiny Sub-Committee
- The report identifies where the Council is performing well (**Green**), within target tolerance (**Amber**) and not so well (**Red**).
- Where the RAG rating is '**Red**', '**Corrective Action**' is included in the presentation. This highlights what action the Council will take to improve performance.

## OVERVIEW OF INDIVIDUALS INDICATORS

- 2 Performance Indicators are reported to the Individuals Overview & Scrutiny Sub-Committee.
- Q3 Performance figures are available for both indicators.

Q3 Indicators Summary



Of the 2 indicators:  
**2 (100%)** has a status of **Green**.

## Quarter 3 Performance

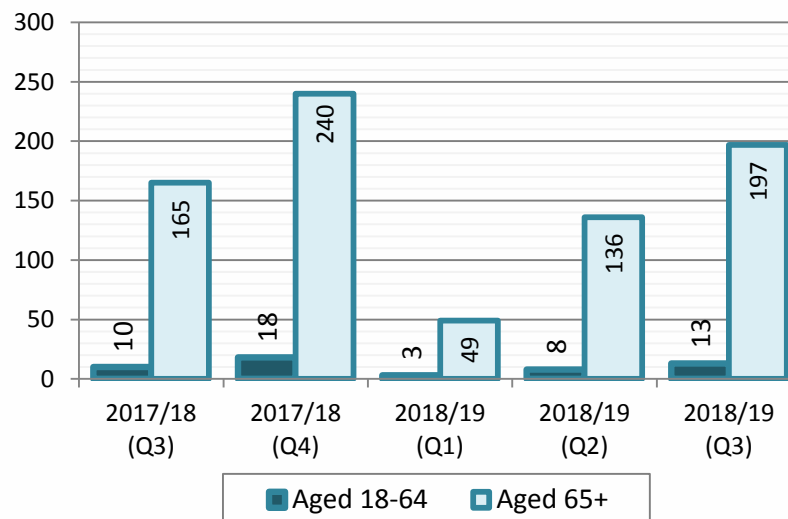
Indicator and Description	Value	Tolerance	2018/19 Annual Target	2018/19 Q3 Target	2018/19 Q3 Performance	Short Term DOT against Q2 2018/19		Long Term DOT against Q3 2017/18	
% of service users receiving direct payments	Bigger is better	5%	35%	35%	GREEN 35.9%	↑	34.9%	↑	34.0%
Rate of permanent admissions to residential and nursing care homes per 100,000 population (aged 65+)	Smaller is better	5%	660	480	GREEN 424.4	↑	293	↓	356.8

## Positive Performance

- Better than target (where lower is better) for the rate of permanent admissions for service users aged 65+ into nursing or residential care.
- Better than target (where higher is better) for Direct Payments and an improvement in outturn.

## ADULT SOCIAL CARE

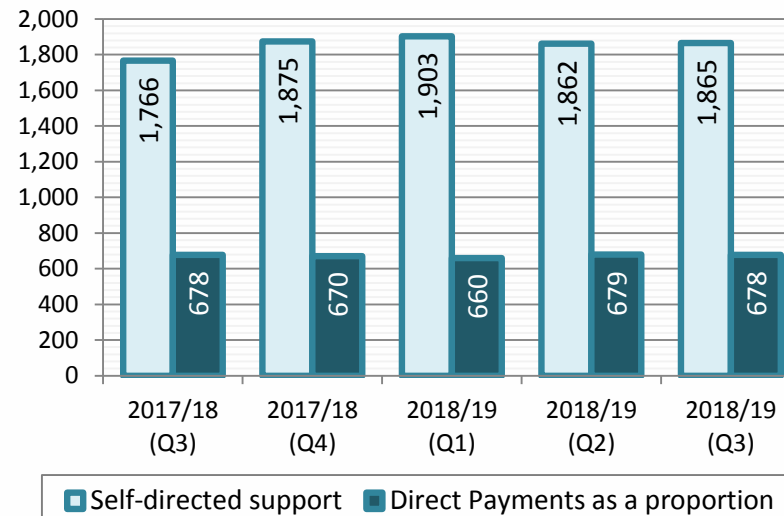
### DP 09: Permanent admissions to residential and nursing care homes



By the end of Q3, there had been 13 adults aged 18-64 in council-supported permanent admissions to residential and nursing care, this is an increase of 3 when compared to Q3 in 2017/18. There have been 197 adults aged over 65 in council-supported permanent admissions, whereas for the same period in 2017/18 there had been 165.

## ADULT SOCIAL CARE

### DP 10: Self Directed Support and Direct Payments as a Proportion



At the end of Q3, there were 1,865 service users receiving self directed support, compared to 1,766 at the same stage last year (an increase of nearly 6%). However there was a slight reduction in the take-up of direct payments from December 2017 compared to December 2018.



# Any questions?

